



12 January 2022

Dear Parents/Carers

In support of Aberdeenshire Council's ambition to offer more digital services to its residents, Aberdeenshire schools have rolled out an online service called [parentsportal.scot](http://parentsportal.scot).

Parentsportal.scot is designed to replace the paper 'schoolbag run', giving a child's registered main contact access to a range of school-related online services, 24 hours a day, 7 days a week. At the heart of the system, is a secure account through [mygov.scot](http://mygov.scot), which is referred to as a 'My Account' or 'MyAberdeenshire' account. 'MyAberdeenshire' is already used to allow parents/carers to make online payments for school meals or receive notification if a school closes unexpectedly. Parentsportal.scot and 'MyAberdeenshire' will work together, making this a handy one-stop-shop, to access all Aberdeenshire digital services.

Parentsportal.scot will introduce basic information about our school and will allow a child's main contact to:-

- make a link to your child(ren)
- complete the annual data check process electronically\*
- update your own as well as your child(ren)'s details at any time
- access online school meal payments (iPayImpact)
- order a new/replacement NEC/Young Scot card with the under 22's free bus travel included on the card

For further information, guidance and access to [parentsportal.scot](http://parentsportal.scot), please click on the link below:-

<https://www.aberdeenshire.gov.uk/schools/school-info/parents-portal/>

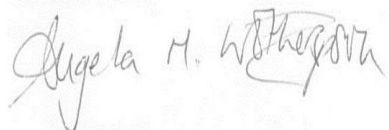
As security is paramount, the information provided during the sign up to 'myAberdeenshire' and [parentsportal.scot](http://parentsportal.scot) link child processes MUST match the information the school already holds for yourself and your child(ren). If your 'myAberdeenshire' still has an old address, you use a different email account, mobile number or you use your child's known name rather than birth name, for example, a match will not be made. To rectify this, you will need to either update your details held in 'myAberdeenshire' or at school. The school will be able to see any rejected attempts to set up a [parentsportal.scot](http://parentsportal.scot) account.

If you are having any problems or issues registering please contact the school office on 019755 20430 or email [alford.aca@aberdeenshire.gov.uk](mailto:alford.aca@aberdeenshire.gov.uk) and we would be happy to assist you with the set up.

As the product develops, we look forward to using more services such as electronic school notices, permission slips and consent forms, to name but a few.

This is an exciting phase of parentsportal.scot, which continues to build a digital relationship between parents/carers, pupils and our school.

Yours sincerely

A handwritten signature in black ink that reads "Angela M. Wotherspoon". The signature is written in a cursive style and is positioned above the printed name.

Angela M. Wotherspoon (Mrs)  
Head Teacher